Community Engagement

18/04/2007 - v34

Consulting
- Strategic Plans
- Consultion process
- Consultation Methods
- Ladder of Consultation

Obtaining Feedback
- Methods
- ? What do you want to know ?

Group & community dynamics
- Group processes
- Community development
- Working together
- Stakeholder groups

Engagement techniques
- Types of focus groups
- Surveys
  - Designing surveys
  - Types of question
- Literature
- Demonstrations
- Meetings
- Inventing options
- Problem solving techniques
- Japanese tools
- Making it fun eg PPA

Stakeholders
- Who to consult and how
- Working through other organisations

Culture
- Geographical
  - Rural
  - Urban
  - Tourist
- Ethnic
- Language
- Disability
- Religion
- Age
- Family
- Youth

People
- Behavioural change techniques
- Difficult people
- Blockages to change
- Difficult to reach groups and people
- Useful people skills

18/04/2007 - Dagon Services Copyright