



Dagon Services

Member Development - Community Engagement

These programmes can be tailored to your authority and will support members in their roles when working with the community. The length of sessions can vary from 2 hours to 2 days.

This supportive programme reflects some of the national initiatives in community cohesion, community consultation, diversity and the White Paper 'Strong & Prosperous Communities'.

1. The Member

- Lone Working
- Presenting Yourself in Meetings and the Public
- Balance between Member duties and home life
- Surgery Skills
- Dealing with Violence, Aggression and Conflict

2. Diverse Communities

- An introduction to Diversity
- Strands of diversity – Race, Religion, Sexual Orientation, Disability, Gender/ Transgender, Age
- Working with Diverse Communities and issues of discrimination
- Social Exclusion and Hard to Reach Groups
- Religion or Belief
- Ethnicity and Multiculturalism
- Asian Culture and Religions

3. Community and Other Groups

- An Introduction to working with Community Groups
- Engagement Techniques
- Group dynamics and behaviours
- Mediation and Negotiation Skills
- Partnership Working

Training and Development Consultancy for Organisations, Groups and Individuals

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