



# Dagon Services

**PRESS RELEASE – 12 April 2007**

## **CUMBRIAN BUSINESS RUNS SUCCESSFUL EQUALITY & FAIRNESS PROGRAMME AT SCOTTISH FIRE SERVICES COLLEGE**

Cumbria based Human Resources and Training Company “Dagon Services” has successfully piloted an accredited programme in Equality & Fairness at the Scottish Fire Services College in East Lothian. The 5 day programme was for uniformed managers and instructors at the college and is a Level 3 programme accredited through the Open College Network.

The programme covers amongst other things diversity, personal beliefs, group processes, cultural issues, harassment, managing conflict and respect. The experiential learning with work based assignments is at personal, team, organisational and community levels. For those attending there was also an opportunity to apply their learning in their work by improving programme delivery at the college or updating relevant employment policies.

Wendy Aldred, Principal Consultant with Dagon Services says they are delighted with the outcome of the pilot. The feedback from delegates has been very positive with some excellent personal and professional development. This will be of benefit not only to the individual instructors and managers, but to the college and Scottish Fire Services who they work with.

Quotations :

“I found the assignment on understanding the impact of different cultures in the workplace helpful” SG

“Although I was aware of Equality and Fairness there are many other areas to it than I thought” IM

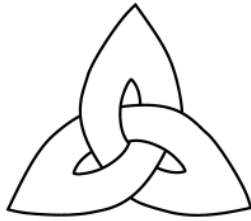
“The programme has been beneficial for all instructional staff and should be continued for future staff. I can see a change in the team which I think is due to the course.” DS

“I will be more aware of how to challenge and identify what harassment, bullying and other inappropriate behaviour is” DG

The success of this course has led to the launch of a new set of programmes for 2007 covering cultural issues and multiculturalism. Dagon Services has teamed up with Midlands based company Noble Khan Ltd to deliver this. It will include an accredited module in Asian cultures and religions to supplement the work of Dagon Services.

Whilst Dagon Services clients are located nationwide they have decided to hold a selection of open events aimed at employees in North Cumbria this summer. Details can be obtained from Wendy Aldred at 01228 535957.

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## Notes for Editors

Dagon Services, which was launched in 1995 specialises in diversity issues, dealing with conflict and harassment, managing stress and community engagement. They offers a wide range of consultancy, training & development opportunities to ensure that individuals and organisations can operate effectively and efficiently.

Dagon Services measure success by :

- The nature of the work we undertake, supporting individuals and organisations
- Working with diverse organisations encouraging diversity and inclusivity with all levels of personnel
- Encouraging development of community
- Supporting people through conflict
- Managing a wide portfolio of customers, maintaining several markets effectively but still delivering a high quality service to all customers
- Working to relevant national standards, legislation and organisational policies where appropriate
- Our growth as a business, and personally

2007 programme titles are :

- Equality & Diversity 6 day
- Equality & Diversity 5 day
- Multiculturalism & Religion 3 day
- Cultural Awareness 1 & 2 day
- Asian Cultural Awareness 1 day
- Individual Cultural Identity 1 day

Other cultural programmes are under development

Photographs are available.